Job Title

Responsible to

**Working hours** 

**Function** 

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Water se

int Harbour Controller

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Variable:

operations from 0800 to 2000 hrs

during peak season and oood to 1600 hrs out of season. At

This is a guide to the work you will initially be required to undertake, it may be changed from time to time to incorporate changing circumstances and business priorities. It forms part of your contract of employment and serves as foundation for regular performance annraisals

## **Overall Purpose of the Role**

To work as a team member, supporting the Harbour staff in providing harbour services and harbour operations necessary for the efficient operation of the Harbour. Assist in ensuring the delivery of the Harbourds services and facilities in compliance with the harbour regulations, through liaising with, and controlling existing and potential harbour users. To operate the Harbours vessels, including mooring and unmooring them, and transporting harbour staff and materials. Where required to transport the Harbours customers to and from their vessels. To carry out cleaning and general maintenance of the Harbours vessels. Where appropriate to carry out general maintenance on fixed and trot moorings.

## **Qualifications and Experience**

## Applicants should address the following six points in making their application.

- 1) Has experience of using a motor/powerboat in a commercial setting and holds a Level two motor/powerboat qualification with commercial endorsement.
- 2) Holds a current VHF radio license
- 3) Use a computer to answer emails.
- 4) Has proven ability to use the telephone in a polite and helpful manner. .
- 5) Has proven ability to deal with customers in a polite, respectful and helpful manner
- 6) Has proven ability to work as a member of a team...

## Salary

Hourly paid as per national minimum. Hours variable and mainly during the summer months, not guaranteed.

Applications should be made by Friday 25th April 2015 in writing to operations@queenborough-harbour.co.uk